

Euremis capitalises on the current trend towards outsourcing with a brand-new package of services

*Euremis, a leading specialist in mobile applications for sales force and field force automation, has launched “**Handset Management**”, a totally new service that handles the entire management of all company mobile communication equipment. The aim is to give businesses the peace of mind that their mobile applications and devices are being looked after by experienced consultants, so that they can devote maximum time, staff and resources to investing in their core business.*

Brussels, X May 2009 – In line with its policy of keeping a constant eye on the latest developments in technology, while traditionally dedicating a high level of attention to customer comfort and convenience, Euremis has launched a brand-new package of services: Handset Management. With Handset Management, Euremis manages the entire fleet of mobile applications and devices of its customers. As it happens, this whole process presents their IT teams with a constantly increasing challenge. Given the extremely diverse nature of PDA devices and applications, highly experienced experts and specialised tools are therefore necessary in order to manage a mobile fleet efficiently and to be able to respond rapidly to unexpected challenges and situations.

With Handset Management, Euremis makes a careful analysis of each customer’s business policy on IT so that it can be applied effectively to the company’s mobile communication equipment in terms of security, applications and information. This includes taking over the control of all devices off-site and giving end-users every possible technical support over the phone. This includes fixing bugs, providing backup and restoring data and anti-virus security, as well as handling updates and upgrades to the system automatically. This new service also enables Euremis to protect its customers’ vital strategic data should they happen to lose their mobile device or if it is stolen. Handset Management users can also access all sorts of valuable business intelligence, including time reports on the national and international telephone and Internet usage patterns of staff.

“The professional knowledge and experience of our consultants in PDAs and mobile applications are so extensive that they can deliver added value to every mobile project,” states Ulrik Van Schepdael, CEO of Euremis.

“The Handset Management service is a natural extension of our strategic focus on collaborating with the customer,” adds Mr Van Schepdael. “In areas such as sales force automation the way we concentrate on customer satisfaction goes a lot further than merely providing a solution: we have always worked closely with companies in our projects – from the analysis phase, right through to implementation and subsequent technical support. Which means it was a logical step to offering our skills and know-how at managing a mobile fleet as a package of services.”

The Handset Management standard service is available at 2 Euros per month per device.



handset management

Handset management



Device Intelligence

- Online inventory of entire mobile fleet
- Online inventory of all applications, software, ...
- Base remote security with remote wiping & locking/unlocking of devices

Options

Device Management

- IT policies
- Application management (push/promote)
- Back-up & restore

Mobile Security

- Anti virus scanning & protection (*)
- SD Card encryption
- Password policy push

Mobile reporting

- Quantitative (minutes, roaming, alerts)
- Qualitative (signal strength, QoS, data speed)

Remote Control

- First Line helpdesk
- Remote control PDA
- Remote PDA upgrade

(*) Anti virus scanning & protection without impacting PDA performance

www.euremis.com

About Euremis

Euremis part of the Belgacom Group counts 35 people and achieved a year over year growth of over 70%.

For more information on the company and customer references, please visit the website on www.euremis.com.

Customer references are Unilever, Scottish&Newcastle, Ferrero and Bayer.

About Belgacom

Combining its strong background as the national telecoms operator and the multiples talents of its teams, the Belgacom Group [Euronext: BELG] is the principal supplier of integrated telecommunications services in Belgium. As a result of its continuous investments in leading-edge technology, it is able to offer its clients high-capacity solutions on all networks, fixed or mobile. At the forefront of technology, the Belgacom Group provides its clients, private or professional, with telephone, internet and television services, at every moment of the day, wherever the place, and whatever type of equipment is being used.

More information on www.belgacom.com