



euremis

Mobile Collaboration

End-to-End Service for Blackberry

BlackBerry® is a wireless data and voice solution, providing access to a wide range of applications. The integration of hardware, software and services provides a full end-to-end solution to mobile professionals allowing them to connect to the people, data and resources they need in their daily business environment.



Our BlackBerry solution tightly integrates with your existing enterprise systems, for seamless, secure, push-based, wireless access to e-mail and other corporate data. And with the integrated phone, SMS, browser and organizer applications, you can easily manage all your information and communications from a single, integrated device.



“Mobile Collaboration offers a true, care-free, end-to-end service!”

Your benefits

Euremis' Mobile Collaboration solution provides true benefits to a your business for the following reasons:

- ⊙ **End to End**– Euremis offers standard end-to-end packages which include all components needed to quickly get a customer's Blackberry fleet up and running. Euremis takes care of all the requirements and actions so you do not have to take ownership for any part of the installation or configuration.
- ⊙ **Flexible packs** – Euremis' packs are standard but flexible. You can choose from a range of Blackberry devices.
- ⊙ **Advise the best mobile solution** – As experts in mobile applications, Euremis will be able to give you exactly the support you need in selecting the best mobile solutions and the most appropriate mobile applications to suit your business needs.
- ⊙ **Carrier Agnostic** – Euremis' Mobile Collaboration solution is carrier independent in devices & installation, meaning it will work on all mobile networks.

experience mobile collaboration

Components

The Blackberry solution offered by Euremis consists of 4 components all provided in 1 pack by Euremis and completely customisable to suit your needs. You do not have to contract different suppliers & coordinate all parties to be sure that the result will be in line with your expectations.

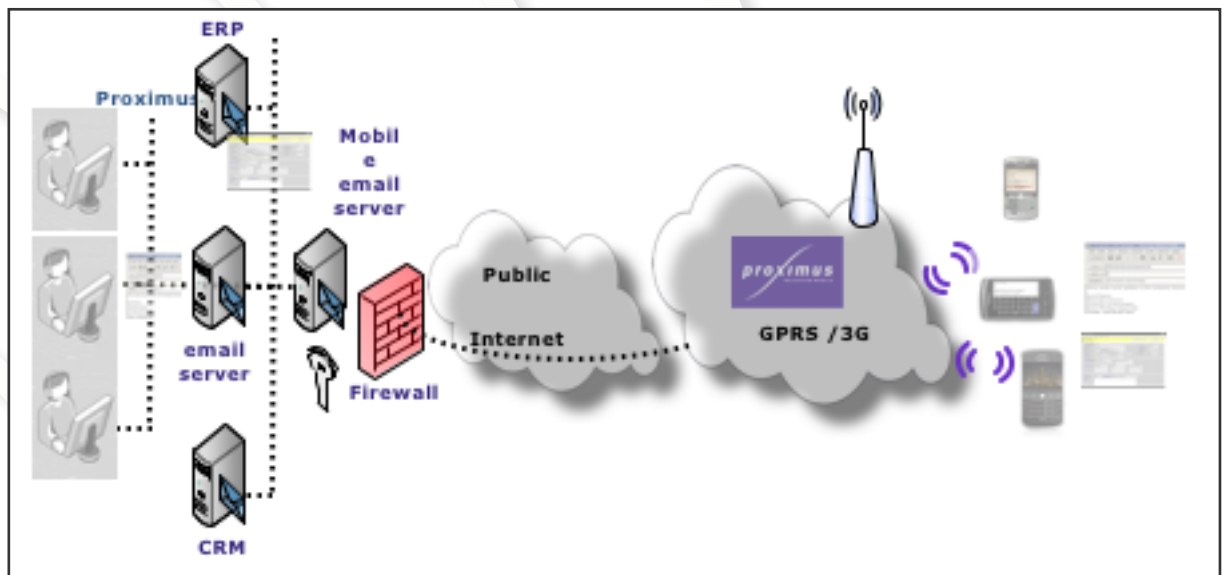
Euremis takes all components & services in charge to deliver an end-to-end service:

- ⦿ The Blackberry devices,
- ⦿ The BlackBerry Enterprise Server,
- ⦿ The installation of the server & configuration of the server & the first devices,
- ⦿ The activation of the SIM card (Proximus only).

Process Flow

Designed specifically for businesses, BlackBerry is a complete wireless communications solution that simplifies remote e-mail access while addressing crucial corporate requirements regarding security, integration and cost.

It's the only totally integrated package that includes advanced wireless devices, desktop tools, and Enterprise server software, enabling you to empower your mobile workforce, enjoy global reach, keep your important data confidential and achieve better IT manageability



Blackberry Enterprise Server

The BlackBerry™ Enterprise Server is placed on your LAN for data compression, rendering & security. This software enables push information (email, PIM & business applications) to BlackBerry™ mobile devices without the need for manual synchronization.

The software also has full remote management capabilities that offer a lot of freedom to the IT administrator to enable or disable services (e.g. voice call lock, security management, PIN to PIN, etc.).

Mobile Collaboration incorporates the highest levels of security management which, a.o. compresses and fully encrypts all outgoing data. This is recognized as the most secure solution for mobile applications.

Features

- ⦿ Push email
- ⦿ Calendar & contacts
- ⦿ Internet Access
- ⦿ Intranet Access
- ⦿ Push & Pull: access to your own applications
- ⦿ High Security

Install & Configure

The complete installation of the Mobile Collaboration tool is carried out by Euremis. This includes the installation and configuration of the Blackberry Enterprise server and of the Microsoft Exchange Server.

In the course of the installation, the 5 or 10 Client Access Licenses will also be configured and activated by Euremis. A short training on the practicalities of the server and devices is included in all packages. Average time needed for full installation and configuration is 0,5 to 1 day.

After the installation and configuration are completed, Euremis offers 2 months's worth additional support on the server.

Should you require extra updates or upgrades on the server, then Euremis offers the option to purchase Points of Service, which allow you to get additional service at your convenience.

More service and support options are available under our Handset Management offerings.

SIM Card Activation

Euremis makes the activation of SIM cards on Blackberry devices easy and, as a professional Proximus agent, we will also assist you in the selection of the pricing scheme that best suits their needs.

Technical Requirements

There is 1 technical requirement: Customers must use Microsoft Exchange Server.

In case there is no Microsoft Exchange server pre-installed, Euremis can perform the installation of this server. However, this intervention is not included in the proposed packages.

Euremis will keep in close contact with your IT department to discuss any standard or extra installation requirements.



Find out what Mobile Collaboration can do for you !

Mobile Collaboration helps companies better manage their fleet of mobile devices and offers a fully integrated end-to-end service.

If you would like to know what **Mobile Collaboration** can do for your company, please don't hesitate to contact us on **+32 (0)2 397 02 02**